

## Big Family Big Prizes Promotion Terms & Conditions ("Conditions of Entry")

Schedule	
<b>Promotion:</b>	Big Family Big Prizes Promotion
<b>Promoter:</b>	<p>Metcash Trading Limited ABN 61 000 031 569, 1 Thomas Holt Drive, Macquarie Park, NSW 2113, Australia. Ph: 02 9741 3000</p> <p>For any enquiries regarding this Promotion, please contact the Promoter via <a href="mailto:support@iga.com.au">support@iga.com.au</a> or 02 9741 3000</p>
<b>Promotional Period:</b>	<p><b>Start time/date:</b> 7:00 am AEDT on 08/10/25</p> <p><b>End time/date:</b> 11:59 pm AEDT on 28/10/25</p>
<b>Eligible entrants:</b>	Entry is only open to Australian residents who are 18 years of age or over. Employees and their immediate family members of the Promoter and other businesses involved in the Promotion are ineligible to enter – see clause 4 of the Terms and Conditions for more details.
<b>How to Enter:</b>	<p>To enter the Promotion, the entrant must complete the following steps during the Promotional Period:</p> <ol style="list-style-type: none"> <li>spend at least \$25 on any product/s (excluding tobacco, tobacco related products, gaming and lottery products and services and gift cards) in one (1) transaction in-store at any Participating Venue (outlined below) (<b>excludes online purchases</b>) ("Qualifying Purchase"); and</li> <li>visit <a href="http://www.bigfamilybigprizes.com.au">www.bigfamilybigprizes.com.au</a>, confirm they are 18 years of age or over, fully complete and submit the online entry form for the Promotion with their personal details (first name, last name, email address, mobile number and post code), select their answer to the question 'where did you shop?' from the dropdown list provided, upload a scanned copy or photo of the full receipt for the qualifying transaction and select the tick box to confirm that they: <ol style="list-style-type: none"> <li>have read and agreed to the terms and conditions of this Promotion and the privacy notice/policy and agree to receive promotional communications from Metcash and selected specified third parties.</li> </ol> </li> </ol> <p>Instant Prize winners will be notified on screen upon entry form submission, subject to verification. All entries (including the Instant Prize winners) will also be entered into the draw.</p> <p><b>Proof of Purchase:</b> Entrants must retain proof of purchase. The proof of purchase required is a full and original receipt for the qualifying transaction.</p>
<b>Participating Venues:</b>	IGA, IGA Local Grocer, Supa Valu IGA, Foodland IGA, IGA Liquor, Cellarbrations, The Bottle-O, Porters Liquor, Mitre 10, Home Hardware and Total Tools stores displaying advertising for this Promotion.
<b>Entries permitted:</b>	<p>Multiple entries permitted – entrants will receive:</p> <ul style="list-style-type: none"> <li>one 'Instant Win' entry for each Qualifying Purchase; and</li> <li>one 'Prize Draw' entry for each \$25 in a Qualifying Purchase;</li> <li>a limit of five (5) entries per person per day; and</li> <li>one single bonus 'Prize Draw' entry when they purchase a product or products from one of the Participating Brands listed in Annexure A as part of their Qualifying Purchase. <b>Note:</b> Entrants will only receive a single bonus entry per brand regardless of how many products they purchase.</li> </ul> <p>For example, if an entrant spends \$100 on eligible products in a single Qualifying Purchase and buys five packets of Arnotts biscuits, they will receive: (a) one Instant Win entry; and five entries into the Prize Draw, whether or not they have won an instant prize (four entries based on the \$100 transaction value, and one bonus entry for purchasing Arnotts products).</p> <p>The entrant is eligible to win a maximum of one (1) Draw Prize per person throughout the Promotion. If an entrant is drawn twice, they will be awarded the prize of higher value. This prize limit does not apply to SA residents.</p>

<b>Winner Determination:</b>	<p><u>Draw Prizes:</u></p> <ul style="list-style-type: none"><li>• The draw will take place at Creata, Unit 6, 3 Central Ave, Thornleigh NSW 2120 at 11:00 am AEDT on Tuesday 04/11/25 using computerised random selection.</li><li>• The first twelve (12) valid entries drawn will be the winners of the Draw Prizes specified below.</li><li>• Prizes will be drawn in descending order as listed in the prize description below.</li><li>• The draw conductor may select additional reserve entries in case an invalid entry or entrant is drawn.</li><li>• If a draw is scheduled on the weekend or a public holiday, the draw will be conducted at the same time and location on the following business day. The Promoter will ensure each draw is open for public scrutiny and anyone may witness the draw on request. The winner of a drawn prize is determined by chance.</li></ul> <p><u>Instant Win Prizes:</u></p> <ul style="list-style-type: none"><li>• There will be 250 pre-determined 'winning moments' each day of the Promotional Period. The first valid entry received after a pre-determined 'winning moment' will be declared an instant prize winner, subject to verification.</li><li>• Quality control errors will not invalidate an otherwise valid prize claim.</li><li>• Unless otherwise due to fraud or ineligibility under these Conditions of Entry, all prize claims in excess of the advertised prize pool will be honoured.</li><li>• Any unclaimed and unwon instant win prizes that are valued at more than \$100 and instances where a winning entry was disqualified, invalid or unverified for a prize valued at more than \$100 will be awarded in the unclaimed prize draw.</li></ul>
<b>Total Prize Pool:</b>	Up to AU \$781,998.92

Prize Description	Number of this prize	Value (per prize)
<b>Note:</b> See also Annexure B for further Prize details / requirements		
<b>Draw Prizes</b>		
<b>Draw Prize 1:</b> The prize is an American Express Luxury Travel Experience for the winner and one (1) friend (aged 18 years or over) which includes the following: <ul style="list-style-type: none"><li>• luxury airport transfer to/from winner's residence in Australia;</li><li>• return business class flights from SYD/MEL/BNE/PER/ADL to the winner's international destination of choice;</li><li>• luxury airport transfer to/from accommodation in destination city;</li><li>• 5-star accommodation <b>OR</b> a Luxury Cruise experience;</li><li>• 2 x VIP/hospitality tickets to a sporting or entertainment event (subject to availability); and</li><li>• additional destination experiences (to be confirmed by the prize supplier or their agency).</li></ul>	1	Up to AU\$80,000.00 depending on the winner's exact date and point of departure
<b>Draw Prize 2:</b> The prize is a Heineken® Singapore F1® experience for the winner and three (3) guests (aged 18 years or over) which includes the following: <ul style="list-style-type: none"><li>• return economy class flights from the winner's nearest capital city to Singapore (departing on Thurs 08 Oct 2026 and returning on Mon 12 Oct 2026);</li><li>• return private transfers from airport to accommodation;</li></ul>	1	Up to AU\$33,996.00 depending on the winner's exact point of departure

<ul style="list-style-type: none"> <li>four (4) nights 2x King or Twin rooms (subject to availability) accommodation at The Wyndham Singapore (or similar);</li> <li>AU\$1,000 spending money (paid by direct deposit) – for the winner only; and</li> <li>4 x adult 3-day Raffles Grandstand tickets to the F1® Singapore Grand Prix 2025 at Marina Bay Street Circuit from Fri 09 Oct to Sun 11 Oct, 2026</li> </ul>		
<p><b>Draw Prize 3:</b> The prize is a Great Northern Kakadu National Park Adventure experience for winner and one (1) guest (aged 18 years or over) which includes the following:</p> <ul style="list-style-type: none"> <li>return economy class flights from the winner's nearest capital city to Darwin, NT (only provided if winner does not reside in NT);</li> <li>a 6-day standard automatic car hire;</li> <li>two (2) nights twin share 4-star accommodation in Darwin city centre (with daily breakfast);</li> <li>three (3) nights safari bungalow accommodation with a king bed (subject to availability) at Bamurru Plains (with daily breakfast, lunch and dinner provided, complimentary alcoholic and non-alcoholic beverages and guided safari experiences); and</li> <li>AU\$1,000 spending money (paid by direct deposit) – for the winner only.</li> </ul>	1	Up to AU\$22,780.00 depending on the winner's exact date and point of departure
<p><b>Draw Prize 4:</b> The prize is a Hard Rated Lord Howe Island Luxury Getaway for the winner and one (1) guest (aged 18 years or over) which includes the following:</p> <ul style="list-style-type: none"> <li>return economy class flights from the winner's nearest capital city to Lord Howe Island, NSW;</li> <li>return private transfers from airport to accommodation;</li> <li>four (4) nights standard or lead in accommodation (or similar) at Arajilla Retreat (or similar) (with daily breakfast, light lunch and three-course dinner, select pre dinner drinks and canapes each evening, select non-alcoholic drinks or select alcoholic drinks from 5.30pm onwards and complimentary tea and coffee daily);</li> <li>AU\$1,000 spending money (paid by direct deposit) – for the winner only;</li> <li>2 x \$300 Arajilla Day Spa voucher; and</li> <li>complimentary bicycle and a half day private boat charter (with snorkels) experience.</li> </ul>	1	Up to AU\$22,720.00 depending on the winner's exact date and point of departure
<p><b>Draw Prize 5:</b> The prize is an Ultimate Milwaukee Garage Set Up (up to the value of AU\$20,465).</p>	1	Up to AU\$20,465.00
<p><b>Draw Prize 6:</b> The prize is a Jack Daniel's USA trip to Nashville and Jack Daniel's Distillery in Lynchburg for the winner and one (1) guest (aged 18 years or over) which includes the following:</p> <ul style="list-style-type: none"> <li>return economy class flights from the winner's nearest capital city to Nashville, Tennessee, USA;</li> <li>return private transfers from airport to accommodation;</li> <li>seven (7) nights twin-share (or similar) 4-star accommodation;</li> <li>AU\$2,000 spending money (paid by direct deposit) – for the winner only;</li> </ul>	1	Up to AU\$20,000.00 depending on the winner's exact date and point of departure

<ul style="list-style-type: none"> <li>complimentary American BBQ Dinner at Jack's BBQ to the value of \$100 USD;</li> <li>return private transfers from accommodation to Lynchburg;</li> <li>a Jack Daniel's Distillery tour experience in Lynchburg; and</li> <li>a Whiskey Cocktail tasting experience in Nashville (must be aged 21 years or over). Tasting experience will be subject to local liquor licensing laws in Nashville.</li> </ul>		
<p><b>Draw Prize 7:</b> The prize is a James Hardie Parramatta Eels NRL Game experience for the winner and three (3) guests which includes the following:</p> <ul style="list-style-type: none"> <li>return economy class flights from the winner's nearest capital city to Sydney (only provided if winner does not reside in NSW);</li> <li>return private transfers from airport to accommodation;</li> <li>two (2) nights twin-share (or similar) 4-5 star accommodation (with daily breakfast);</li> <li>a \$1,000 VISA e-gift card to put towards meals – gift card awarded to the winner only;</li> <li>4 x Parramatta Eels merchandise pack which includes a signed Parramatta Eels jersey and a hat (1 size only);</li> <li>4 x corporate lounge tickets to the winner's choice of any Parramatta Eels NRL match (subject to availability and the list of exclusions outlined in Annexure B); and</li> <li>a 'money can't buy' Parramatta Eels experience (determined pending chosen game selected and availability of experience).</li> </ul>	1	Up to AU\$20,000.00 depending on the winner's exact date and point of departure
<p><b>Draw Prize 8:</b> The prize is a Suntory -196 Double Lemon trip to Japan for the winner and one (1) guest (aged 18 years or over) which includes the following:</p> <ul style="list-style-type: none"> <li>return economy class flights from the winner's nearest capital city to Tokyo, Japan;</li> <li>comprehensive travel insurance including coverage for snow-related activities (subject to no pre-existing medical conditions and under 59 years of age);</li> <li>return private transfers from airport to accommodation;</li> <li>two (2) nights twin/double-share (or similar) 3-star accommodation in Tokyo;</li> <li>2 x tickets to the teamLab immersive digital art experience in Tokyo;</li> <li>return private transfers from Tokyo to Nozawa Onsen;</li> <li>three (3) nights twin/double-share (or similar) 4-star accommodation in Nozawa Onsen;</li> <li>complimentary ski hire (jacket, pants, skis/board) and lift passes for 3 days; and</li> <li>AU\$500 spending money (paid by direct deposit) – for the winner only.</li> </ul>	1	Up to AU\$15,000.00 depending on the winner's exact date and point of departure
<p><b>Draw Prize 9:</b> The prize is a ITW Paslode Ramset Grand Slam Tennis Event Finals Experience - Melbourne 2026 experience for the winner and one (1) guest (aged 18 years or over) which includes the following:</p>	1	Up to AU\$15,000.00 depending on the winner's exact point of departure

<ul style="list-style-type: none"> <li>return economy class flights from the winner's nearest capital city to Melbourne (only provided if winner does not reside in VIC) (departing on 30/01/26 and returning on 02/02/26);</li> <li>three (3) nights twin share accommodation at Pullman on the Park, Melbourne;</li> <li>a Mornington Winery Tour experience;</li> <li>2 x adult tickets to the Women's Australian Open Tennis Finals at Melbourne Park on 31/01/26;</li> <li>2 x adult tickets to the Men's Australian Open Tennis Finals at Melbourne Park on 01/02/26; and</li> <li>AU\$2,000 spending money (paid by direct deposit) – for the winner only.</li> </ul>		
<b>Draw Prize 10:</b> The prize is a Smirnoff VIP Beyond the Valley Festival experience for the winner and one (1) guest aged 18 years or over which includes the following: <ul style="list-style-type: none"> <li>return economy class flights from the winner's nearest capital city to Melbourne to coincide with festival dates (only provided if winner does not reside in VIC);</li> <li>Two (2) x return bus passes from Melbourne to Beyond the Valley Festival;</li> <li>Comprehensive travel insurance (subject to no pre-existing medical conditions and under 59 years of age)</li> <li>2 x VIP adult tickets to the Smirnoff Beyond the Valley Festival at Barunah Plains Homestead from 28/12/25 – 01/01/26 which includes a 4-nights glamping (or equivalent VIP accommodation) and two (2) x VIP upgrades for access to premium festival areas and amenities for 2 days; and</li> <li>a \$1000 VISA Voucher for food &amp; drinks in the festival.</li> </ul>	1	Up to AU\$12,354 depending on the winner's exact point of departure
<b>Draw Prize 11:</b> The prize is an Aperol \$10,000 Free-2-Travel travel voucher, redeemable for flights, accommodation, day tours, attractions, travel insurance, car hire, concerts, dining, special interest trips (included taxes).	1	AU\$10,000.00
<b>Draw Prize 12:</b> The prize is a Stone & Wood Byron Bay experience for the winner and three (3) guests (aged 18 years or over) which includes the following: <ul style="list-style-type: none"> <li>return economy class flights from the winner's nearest capital city to Ballina, NSW;</li> <li>return private transfers from airport to accommodation;</li> <li>four (4) nights twin share (or similar) accommodation at The Byron Bay Hotel; and</li> <li>a guided Stone &amp; Wood Brewery tour (includes meal and drink).</li> </ul>	1	Up to AU\$9,673.92 depending on the winner's exact date and point of departure
<b>Instant Win Prizes</b>		
<b>Instant Win Prize 1:</b> The prize is \$10,000 in Metcash gift cards.  Prize will be awarded in the form of 10 x \$1,000 Metcash gift cards.	21 (1 prize per day)	AU\$10,000.00
<b>Instant Win Prize 2:</b> The prize is a \$1,000 Metcash gift card.	42 (2 prizes per day)	AU\$1,000.00
<b>Instant Win Prize 3:</b> The prize is a \$500 Metcash gift card.	63 (3 prizes per day)	AU\$500.00

<b>Instant Win Prize 4:</b> The prize is a \$200 Metcash gift card.		210 (10 prizes per day)	AU\$200.00												
<b>Instant Win Prize 5:</b> The prize is a \$100 Metcash gift card.		504 (24 prizes per day)	AU\$100.00												
<b>Instant Win Prize 6:</b> The prize is a \$50 Metcash gift card.		1,197 (57 prizes per day)	AU\$50.00												
<b>Instant Win Prize 7:</b> The prize is a \$20 Metcash gift card.		3,213 (153 prizes per day)	AU\$20.00												
<b>Winner notification:</b>	The Instant Prize winners will be notified on screen upon entry form submission, subject to verification and Instant Prize 1 – 3 winners published at <a href="http://www.bigfamilybigprizes.com.au">www.bigfamilybigprizes.com.au</a> on the applicable dates outlined below (based on when entries were received).														
	<table><tr><td><b>Start Time &amp; Date</b></td><td><b>End Time &amp; Date</b></td><td><b>Publication Date:</b></td></tr><tr><td>7:00 am AEDT on 08/10/25</td><td>11:59 pm AEDT on 14/10/25</td><td>23/10/25</td></tr><tr><td>12:00 am AEDT on 15/10/25</td><td>11:59 pm AEDT on 21/10/25</td><td>30/10/25</td></tr><tr><td>12:00 am AEDT on 22/10/25</td><td>11:59 pm AEDT on 28/10/25</td><td>06/11/25</td></tr></table>			<b>Start Time &amp; Date</b>	<b>End Time &amp; Date</b>	<b>Publication Date:</b>	7:00 am AEDT on 08/10/25	11:59 pm AEDT on 14/10/25	23/10/25	12:00 am AEDT on 15/10/25	11:59 pm AEDT on 21/10/25	30/10/25	12:00 am AEDT on 22/10/25	11:59 pm AEDT on 28/10/25	06/11/25
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The Draw Prize winners will be contacted via phone and email and published at <a href="http://www.bigfamilybigprizes.com.au">www.bigfamilybigprizes.com.au</a> by 11/11/25.															
<b>Unclaimed Prizes:</b>	Prizes must be claimed by 11:00 am AEDT on 08/12/25. In the event of any unclaimed or unwon prizes over the value of \$100 and any prizes over \$100 where the winning entry was disqualified, invalid or unverified, will result in an unclaimed prize draw. An unclaimed prize draw will take place at the same time and place as the original draw on 09/12/25. The winner(s) of the unclaimed prize draw will be contacted via phone and email and Instant Prize 1 – 3 and all draw winners published at <a href="http://www.bigfamilybigprizes.com.au">www.bigfamilybigprizes.com.au</a> by 16/12/25. The draw conductor may select additional reserve entries in case an invalid entry or entrant is drawn.														
	If there are no prize winner(s) or winner(s) for this Promotion cannot be found, this information will be published at <a href="http://www.bigfamilybigprizes.com.au">www.bigfamilybigprizes.com.au</a> .														

- The entrant agrees and acknowledges that they have read these Conditions of Entry (and the Schedule) and that ticking the check box when prompted on the entry form is deemed to be acceptance of these Conditions of Entry (and the Schedule). Any capitalised terms used in these Conditions of Entry have the meaning given in the Schedule, unless stated otherwise.
- The Promotion commences on the Start Date and ends on the End Date ("Promotional Period"). Where applicable, entries are deemed to be received at the time of receipt by the Promoter and not at the time of transmission or deposit by the entrant. Records of the Promoter and its agencies are final and conclusive as to the time of receipt.
- Valid and eligible entries will be accepted during the Promotional Period.
- Employees and their immediate family members of the following are not eligible to enter the Promotion:
  - the Promoter and its subsidiaries;
  - Participating Venues;
  - agencies/companies directly associated with the conduct of this Promotion;
  - businesses involved in determination of winner/s for the Promotion;
  - businesses involved in the management of the Promotion; and
  - any organization otherwise participating in or benefiting from the Promotion.
  - "Immediate family member" means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.
- All reasonable attempts will be made to contact each draw winner.

6. If any winner chooses not to take their prize (or is unable to), or does not take or claim a prize within a reasonable time, as specified by the Promoter (acting reasonably), they will forfeit the prize and the Promoter is not obliged to offer a substitute prize. Travel prizes must be taken within the Travel Redemption Period outlined in Annexure B.
7. Where entry is allowed by purchase or subscription, the cost of the product or service is no greater than the cost would be without the opportunity to participate in the Promotion.
8. Tickets or rights for alcohol prizes will not be distributed by or to any person under 18 (in Australia), 20 (in Japan) and 21 (in the USA), nor can a person under 18/21 dispense or collect an alcohol prize. Entrants will be refused service of alcohol or provision of an alcoholic beverage prize if it would breach any relevant laws or codes including those relating to the responsible service of alcohol. The Promoter supports the responsible service of alcohol.
9. Entrants must keep their proof of purchase specified in the 'How to Enter' section for each entry as proof of purchase ("Proof of Purchase"). If an entrant fails to produce the Proof of Purchase for a specific entry or each entry, as and when requested by the Promoter, the Promoter has the right to invalidate the entrant's respective entry/entries for which Proof of Purchase cannot be provided and/or all entries submitted by that entrant and/or forfeit the entrant's right to a prize. Purchase receipt(s) must clearly specify: (a) the store of purchase as an eligible store; (b) the required product/s or service/s to be purchased for entry as recorded by the Participating Venue's point of sale; and (c) that the purchase was made during the Promotional Period and prior to entry.
10. The value of the prizes is accurate and based upon the recommended retail value of the prizes where applicable (inclusive of GST) at the date of publication. The Promoter accepts no responsibility for any variation in the value of the prizes after that date.
11. No part of a prize is exchangeable, redeemable for cash or any other prize or transferable, unless otherwise specified in writing by the Promoter.
12. If a prize (or portion of a prize) is unavailable the Promoter reserves the right to substitute the prize (or that portion of the prize) to a prize of equal or greater value and specification, subject to any written directions of a regulatory authority.
13. No entry fee is charged by the Promoter to enter the Promotion. Where entry is allowed online, there is no additional cost to enter the Promotion other than any cost paid by the entrant to access the website or social media platform of entry via their Internet service provider.
14. Each prize will be awarded to the person named in the entry and any entry that is made on behalf of an entrant or by a third party will be invalid. If there is a dispute as to the identity of an entrant or winner, the Promoter (acting reasonably) reserves the right to determine the identity of the entrant or winner.
15. Entrants' personal information will be collected by the Promoter directly or through the Promoter's agents or contractors. By entering, entrants consent to the Promoter using this information for future marketing purposes regarding its products and programs and to receiving promotional communications from the Promoter and selected third parties. The Promoter collects personal information about entrants to run this Promotion and may disclose entrants' personal information to its related entities and to third parties including its contractors and agents, prize suppliers and service providers to assist in conducting this Promotion. Under the relevant lottery legislation, the Promoter is authorised to collect entrants' personal information, and may disclose that information, to the relevant State and Territory lottery departments. By entering, entrants consent to receive email or SMS messages from the Promoter without any functional unsubscribe facility if they relate primarily to the conduct of this Promotion. If the entrant does not provide their personal information as requested, they may be ineligible to enter or claim a prize in the Promotion. The Promoter's Privacy Policy (see <https://www.metcash.com/legal/privacy-policy/>) includes information about: (a) how an entrant can seek access to the personal information the Promoter holds about them and seek correction of the information; (b) how to complain about a privacy breach and how the Promoter will deal with such a complaint; and (c) how the Promoter collects, holds, uses and discloses personal information and where the Promoter sends that information overseas.
16. For the purposes of public statements and advertisements, the Promoter may only publish the winner's surname, initial and postcode of residence.
17. The Promoter reserves the right to refuse to allow a winner to take part in any or all aspects of a prize, if the Promoter reasonably determines, based on objective evidence, that a winner is not in the physical or mental condition necessary to be able to safely participate in or accept the prize.



18. It is a condition of accepting any prize involving travel that a winner and their travel companion(s) (or their parent or legal guardian if under the age of 18) may be required to sign a legal release as determined by the Promoter (acting reasonably), prior to receiving a prize.
19. If a prize is provided to the Promoter by a third party or their agency, the prize is subject to the terms and conditions of the third party prize supplier. The terms and conditions which apply to the prize at the time it is issued to the winner will prevail over these Conditions of Entry in the event of any inconsistency. To the extent permitted by law the Promoter accepts no responsibility or liability for any delay or failure by the third party to deliver the prize, any delay or failure relating to the prize itself or failure by the third party to meet any of its obligations in these Conditions of Entry or otherwise except to the extent the Promoter has caused or otherwise contributed to such delay or failure or is otherwise responsible for such delay or failure at law.
20. Any guarantee or warranty given is in addition to any relevant statutory guarantees and warranties and nothing in these Conditions of Entry restricts, excludes or modifies or purports to restrict, exclude or modify any statutory consumer rights under any applicable law including the Competition and Consumer Act 2010 (Cth).
21. If for any reason any aspect of this Promotion is not capable of running as planned, including by reason of computer virus, communications network failure, bugs, tampering, unauthorised intervention, fraud or technical failure, the Promoter may, acting reasonably and proportionately, take any action that may be available to it, including to cancel, terminate, modify or suspend the Promotion and invalidate any affected entries, or suspend or modify a prize, subject to State or Territory regulation and its obligations at law.
22. The Promoter reserves the right, at any time, to validate and check the authenticity of entries and entrant's details (including an entrant's identity, age and place of residence). If a winner cannot provide suitable proof as reasonably required by the Promoter to validate their entry, the winner will forfeit the prize in whole and no substitute will be offered. Incomplete, indecipherable, inaudible, incorrect and illegible entries, as applicable, will at the Promoter's discretion be deemed invalid and not eligible to win. Entries containing offensive or defamatory comments, or which breach any law or infringe any third party rights, including intellectual property rights, are not eligible to win. The use of any automated entry software or any other mechanical or electronic means that allows an individual to automatically enter repeatedly is prohibited and may render all entries submitted by that individual invalid.
23. The Promoter reserves the right to disqualify entries in the event of non-compliance with these Conditions of Entry. If there is a dispute concerning the conduct of the Promotion or claiming a prize, the Promoter will resolve the dispute in direct consultation with the entrant. If the dispute cannot be resolved the Promoter's decision, acting reasonably, will be final.
24. You have certain rights under the Australian Consumer Law which cannot be excluded. However, you agree that the Promoter and its associated agencies and companies will not be liable for any loss or damage which is suffered or sustained in connection with the Promotion other than with respect to your rights under the Australian Consumer Law or to the extent that they have caused or contributed to such loss or damage.
25. Unless otherwise specified, a prize is a single event for the winner (and where relevant their companion(s)) and cannot be separated into individual events or components.
26. The winner(s) may be invited to participate in reasonable marketing and editorial activities relating to the Promotion. The Promoter will obtain the winner's consent before using any photos, recordings, interviews or other such content for promotional purposes. The winner(s) acknowledge that they will not receive any compensation in return for use of these materials.
27. The Promoter accepts no responsibility for any tax implications and the entrant must seek their own independent financial advice in regards to the tax implications relating to the prize or acceptance of the prize.
28. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of these rights.
29. Authorised under: ACT Permit No. TP 25/01705, NSW Authority No. TP/04246 and SA Permit No. T25/1284



**Annexure A - Participating Brands:**

4 N 20	EVEREADY	LYNX	SMITHS
APEROL	FELIX	MILWAUKEE	STOCKADE
ARMOR ALL	FINISH	MOTHER EARTH	STONE & WOOD
ARNOTTS	FIREBALL	MOUNTAIN DEW	STRONGBOW
AVEENO	FRISKIES	NAPISAN	SUNBITE
BAILEY	GATORADE	NICORETTE	SUNSILK
BAILEYS IRISH CREAM	GILLETTE	NOBBYS	SUNTORY -196 DOUBLE LEMON
BAND AID	GLEN 20	NUROFEN	SUPERCOAT
BEGA	GRAINWAVES	OMO	SURF
BETTER BEER	GREAT NORTHERN	PALMOLIVE	SUTTON
BILSONS	HARD RATED	PASLODE	TOTAL CARE
BREF	HEAD & SHOULDERS	PEPSI	TRESEMME
CARBITOOL	HEINEKEN	PERFECT CHEESE	TWECO
CEMENT AUSTRALIA	HILLS	PINE O CLEEN	TWISTIES
CHEETOS	HUGGIES	POISE	U BY KOTEX
CIGWELD	INTERBATH	POPCORNERS	VANISH
CODRAL	JACK DANIEL'S	PRINGLES	VICKS
COLGATE	JAMES HARDIE	PURINA	VOOST
COMFORT	JELLY BEAN	RAMSET	WELDSKIL
COOL RIDGE	JOHNSON & JOHNSON	RED ROCK DELI	WERNER
DETTOL	KELLOGGS	REXONA	WESTERN STAR
DORITOS	KETTLE	SABCO	YELLOW TAIL
DOVE	KLEENEX	SCHWARZKOPF	
EARTHWISE	LEAN CUISINE	SCHWEPPE	
ENERGIZER	LIPTON	SMIRNOFF	

**Annexure B – Further Prize Details:****Travel Prizes (applies to all draw prizes excluding Draw Prizes 5 and 11):**

- Travel must be taken by the corresponding dates outlined below:

Draw Prize	Travel Redemption Period
1	31/12/26
2	08/10/26 to 12/10/26
3	within 12 months from winner notification
4	within 12 months from winner notification
6	within 12 months of the draw
7	31/08/26
8	within 12 months of the draw
9	30/01/26 - 02/02/26
10	28/12/25 - 01/01/26
12	within 12 months from winner notification (excludes 15 Dec to 15 Jan)

- Draw Prizes 3, 4, 6, 7, 8 and 12:** Travel cannot be taken during Australian school holidays, public holidays or other peak periods (unless specified travel departure and return dates fall within this period).
- If the winner is unavailable or unwilling to travel on the dates required by the Promoter, they will forfeit their right to the prize and will not be awarded cash or any other alternative in lieu.
- Travel itinerary will be determined by the prize supplier(s) or their agency in their absolute discretion.

- Prize is subject to the standard terms and conditions of individual prize and service providers.
- The winner and their companion(s) must depart from and return to the same departure point and travel together.
- Subject to the terms and conditions of the participating prize provider(s), if for any reason the winner does not, once the prize has been booked, take the prize (or an element of the prize) at the time stipulated, then the prize (or that element of the prize) will be forfeited and will not be redeemable for cash.
- The prize is subject to booking and flight availability.
- If applicable, the winner and their companion(s) are responsible for ensuring that they have valid passports, and any requisite visas, vaccinations and travel documentation. Where passports are required for travel, the winner and his/her travel companion must possess a passport with a minimum of six months validity from the date of returning to Australia in order to travel. It is the sole responsibility of the winner and his/her travel companion to obtain a passport and/or a visa (if required).
- Frequent flyer points will not be awarded and do not form part of the prize.
- Where applicable, additional spending money, meals, taxes (excluding airline and airport taxes), insurance, passports, visas, vaccinations, transport to and from departure point, transfers, items of a personal nature, in-room charges and all other ancillary costs, unless otherwise specified in the prize description, are not included.
- The winner may be required to present their credit card at check in.
- **Draw Prizes 8 and 10:** The winner and their companion will each be required to fully complete a travel insurance application form provided by the Promoter, and may also be required to undergo medical tests as required by the Promoter's nominated travel insurer, in order to redeem the travel insurance element of the prize. Any person found guilty of insurance fraud or failure to honestly and accurately disclose all relevant insurance information at the time of applying for a travel insurance policy or when making a claim forfeits any rights or entitlements to the travel insurance element of the prize. Travel insurance will be provided by the Promoter's nominated travel insurer, and subject to approval by the travel insurer. In the event that the Promoter's nominated travel insurer refuses to issue insurance to the winner and/or their companion, the winner will forfeit that element of the prize. Travel insurance is subject to the terms and conditions issued by the Promoter's nominated travel insurer, including but not limited to any limitations on the covered amount. Comprehensive travel insurance for two (2) people is subject to all travelers having no pre-existing medical conditions and being under 59 years of age.
- **Draw Prizes 1, 2, 3, 4, 6, 7, 9, 11 and 12:** The Promoter recommends that the winner and their companion(s) take out travel insurance. Any such insurance will be at the winner's (and their companion's) own cost.
- Where applicable, during the entire duration of the prize, a nominated parent/guardian must accompany any person under 18 years of age.

**Event Prizes (applies to Draw Prizes 1, 2, 7,9 and 10):**

- The 'Event Prizes' include tickets to their corresponding event(s) (outlined below) (each an "Event"). If the winner is unwilling or unable to attend their Event, they forfeit the prize and the Promoter is not obliged to offer a substitute prize.
  - Draw Prize 1: Sporting or entertainment event ticket is limited to events sponsored by American Express and subject to availability (see Draw Prize 1 Specific Conditions below for further details);
  - Draw Prize 2: F1® Singapore Grand Prix 2025 at Marina Bay Street Circuit from 9/10/26 – 11/10/26;
  - Draw Prize 7: Corporate lounge tickets to the winner's choice of any Parramatta Eels NRL match, excluding Magic Round, State of Origin and Finals Footy (subject to availability);
  - Draw Prize 9: Women's Australian Open Tennis Finals at Melbourne Park on 31/01/26 and Men's Australian Open Tennis Finals at Melbourne Park on 01/02/26; and
  - Draw Prize 10: Smirnoff Beyond the Valley Festival at Barunah Plains Homestead from 28/12/25 – 01/01/26.
- The Event tickets are subject to the organiser's terms and conditions, including any applicable age restrictions. The Promoter, prize supplier and event organisers hereby expressly reserve the right to eject any winner and/or their companion(s) for any inappropriate behaviour, including but not limited to intoxication, whilst participating in any element of the Event/prize.
- All costs associated with travel to and from the Event will be the responsibility of the winner and their companion(s), unless otherwise stated.

**Draw Prize 1 Specific Conditions:**

- If applicable, the winner will be required to cover their own costs to their nearest Australian capital city (Sydney, Melbourne, Brisbane, Perth or Adelaide).
- International destination is subject to review/approval by American Express and the airline chosen will be at the sole discretion of American Express, however this will be selected from partner airlines that participate in the American Express [International Airline Program](#).
- 5-star accommodation (if applicable): The hotel chosen will be at the sole discretion of American Express, however this will be selected from partner hotels that participate in American Express' The Fine Hotels + Resorts and The Hotel Collection lodging programs. The exact number of nights provided will depend on the destination chosen by the winner (up to the value of \$25,000).
- Luxury Cruise (if applicable): The cruise line chosen will be at the sole discretion of American Express, however this will be selected from partner cruise lines that participate in American Express' [Cruise Privilege Program](#).
- VIP/hospitality tickets to a sporting or entertainment event: Sporting or entertainment event ticket is limited to events sponsored by American Express and subject to availability. Examples of American Express sponsored events are Wimbledon, Formula One Grand Prix, Coachella and NBA.
- The winner will be required to share all passenger names and dates of birth as documented in their valid passport by no later than 30 April 2026.
- The prize is required to be redeemed and all travel arrangements booked by no later than 30 April 2026.
- American Express is unable to provide any advice on entry requirements to the destination country(ies). Prize recipients are advised to refer to Smart Traveller for any travel advice and/or alerts.
- Once travel arrangements have been booked and confirmed, American Express is unable to offer any extensions, changes or alterations.

**Draw Prize 3 Vehicle Hire:**

- Vehicle hire prize is subject to standard rental conditions. Petrol and insurance are not included. The driver must have a current valid driver's licence issued in an Australian State or Territory and meet the age requirement of 25 to 69 years old ("Driver"). If the winner (or their companion, if applicable) fail to meet the age requirement of the hire car as required by the Promoter, they will forfeit their right to the car hire portion of the prize and will not receive anything in lieu.
- The Driver must not be under the influence of any drugs or alcohol while driving the hire car. The Promoter in its absolute discretion reserves the right to refuse to allow the winner to take the car hire prize component if they reasonably believe the nominated Driver poses a safety risk or for any other reason.
- Pick-up and drop off is at Darwin airport. Exact time of pick-up and drop off will be communicated to the winner.

**Draw Prizes 3 and 4 – Additional Specific Conditions:**

- The winner is responsible for any amendment fees issued by airlines or suppliers once the booking is confirmed and ticketed.
- All travel is subject to availability at all times and may be dependent on select seat class with airlines or specific room category availability with an accommodation partner.
- All bookings must be made a minimum of 60 days in advance of requested departure dates.
- All bookings and documentation regarding the prize must be made via Free-2-Travel Holidays Pty Ltd. or their agents.
- Redeeming the prize is conditional on acceptance of the terms and conditions of travel as detailed by Free-2-Travel Holidays Pty Ltd and the airline carriers in accordance with normal travel practices.
- Block out periods include all Australian School & Public Holidays along with all other special event periods.
  - **2025 Block out dates include but are not limited to:** 22nd December – 31st December.
  - **2026 Block out dates include but are not limited to:** 1st January – 9th February, 30th March – 27th April, 8th June, 4th – 19th July, 26th September – 11th October, 21st December – 31st December.
- **Draw Prize 4 Specific Condition:** Standard months of operation are October to April - this is subject to change from season to season.

**Draw Prize 5 Specific Conditions:**

- Items may be subject to change at Milwaukee discretion.
- Items may not be exchanged and must be taken as is at Milwaukee's discretion (subject to the winner's legal rights, including under the Australian Consumer Law)
- Prize pack components below:

Code	Name	QTY
M18FPP11A4503B	M18 FUEL™ 11 Piece Power Pack 11A4	1
M18FOPH2LTKIT802F	M18 FUEL™ QUIK-LOK™ Outdoor Power Head with Line Trimmer Attachment Kit	1
M18F2LM180	M18 FUEL™ 18" (457 mm) Self-Propelled Dual Battery Lawn Mower (Tool Only)	1
M18PORC-0	M18™ PACKOUT™ Radio + Charger (Tool Only)	1
M18FBLG30	M18 FUEL™ Blower (Tool Only)	1
48228460	PACKOUT™ Hard Sided Cooler	1
M12AA3PL0C	M12™ Auto Align 3 Plane Laser (Tool Only) (Case)	1
M18FB8	M18™ REDLITHIUM™ FORGE™ 8.0Ah Battery	2
M12-18JSSP-0	M12™/M18™ Wireless Jobsite Speaker (Tool Only)	1
48226708	Compact Tape Measure 8m	1
48228391R	PACKOUT™ Bottle 354ml (12oz) Sip Lid Red	1
48351411	Laser Tripod	1
M18BIO	M18™ Inflator (Tool Only)	1
M18DBSC	M18™ Dual Bay Super Charger	1
m12-18c3	M12™ & M18™ Rapid Charge Station	1
m12hb2	M12™ REDLITHIUM™ HIGH OUTPUT™ 2.5Ah Compact Battery	1
m12hb5	M12™ REDLITHIUM™ HIGH OUTPUT™ 5.0Ah Battery	1
48229485	PACKOUT™ 30 Piece Combination Wrench Set - Metric & Sae	1
48228563W	Mobile Work Station - Wood Top 155cm (61")	1
48228396R	PACKOUT™ Bottle 710ml (24oz) Chug Lid Red	1
MT200-6	USA Made Cushion Grip 6PC Screwdriver Kit Made in USA	1
48222187	22PC SAE/Metric L-Style with Ball End Hex Key Set	1
48228497	PACKOUT™ Large Wall Plate	2
48228343	PACKOUT™ Tool Station	1
48228339	PACKOUT™ M18 Battery Rack	1
48228349	PACKOUT™ Long Handled Tool Rack	1
48228443	PACKOUT™ 3-Drawer Tool Box	1
48228427	PACKOUT™ Rolling Tool Box Low Profile (MOQ 2)	1
48226330	Multigrip 150mm (6") & 250mm (10")	1
48221505	FASTBACK™ 6-in-1 Folding Utility Knife	1
48229080A	20oz Smooth Face Steel Curved Claw Hammer	1
49223090	HOLE DOZER™ with CARBIDE TEETH 12PCE)	1
48228430	PACKOUT™ Organiser	1
48228431	PACKOUT™ Low-Profile Organiser	1
48228424	PACKOUT™ Tool Box	1
48408740	184mm (7-1/4") 24T Wood Circular Saw Blade Framing Thick Kerf for Highest Power Cordless Saws	2
48005272	SAWZALL™ The WRECKER™ with NITRUS CARBIDE™ Teeth Demolition 230mm 9" 6TPI Blade 1 Pack	2
505BN	GRIDIRON Trucker Hat Black	1
M12BLP0	M12™ Brushless Planer (Tool Only)	1

M18HOSALC-0	M18™ High Output Stand Area Light/Charger (Tool Only)	1
M18FTCHS140	M18 FUEL™ 14" (356 mm) Top Handle Chainsaw (Tool Only)	1

#### **Draw Prize 6 Specific Conditions:**

- The winner and guest/s understand and acknowledge that the legal drinking age in USA is 21 years. In the event that the drawn winner and/or their guest is under the legal drinking age of 21 years, the Whiskey Cocktail tasting experience will not be provided, and the Promoter will arrange a different activity in lieu. The exact activity will be communicated to the winner, when required.
- The Promoter, prize provider and activity operators, in their absolute discretion, at all times reserve the right to: (a) prevent any winner and/or their companion from participating in an activity if, at any time, they reasonably believe that they pose a safety risk or for any other just cause; and/or (b) cancel the activity if the conditions are deemed dangerous. (c) vary and/or substitute the prize (or part thereof) without notice with a prize to the equal value and/or specification, subject to any written directions from a State and/or Territory regulatory authority.
- In the event that the drawn winner is located in or has a home address located in either a banned drinker area in Western Australia (Pilbara, Kimberley, Goldfields, and Carnarvon and Gascoyne Junction) or in the Northern Territory, the prize must be redeemed in person in a participating liquor store so that verification can be carried out to determine whether the winner is a banned drinker. If the winner is a banned drinker, the winner is not eligible to participate in the Whiskey Cocktail tasting experience and the Promoter will arrange a different activity in lieu.
- If the drawn winner is located in or has a home address located in a restricted area or dry zone in Queensland, Western Australia, or the Northern Territory, the winner is not eligible to participate in the Whiskey Cocktail tasting experience and the Promoter will arrange a different activity in lieu.
- All winners will be entitled to self-exclude from the Whiskey Cocktail tasting experience if they wish.

#### **Draw Prize 7 Specific Conditions:**

- The exact 'money can't buy' Parramatta Eels experience will be communicated to the winner and determined pending chosen game selected and availability of experience.

#### **Draw Prize 8 Specific Conditions:**

- The winner and guest/s understand that the legal drinking age in Japan is 20 years.
- It is recommended that the trip should be taken between mid-November 2025 to late April 2026 (typical Japanese ski season).
- Once the prize has been claimed, the winner and guest/s will be required to complete a further prize booking form including liability and publicity waiver within one month of the date that they successfully claimed the prize and were verified as the valid winner.
- The winner and their guest/s must finalise the prize booking within 2 months of the date that they successfully claimed the prize and were verified as the valid winner. Travel must be booked at least 60 days prior to intended travel departure.
- No compensation or alternative travel plans will be arranged should the Prize winner and/or their guest miss their outbound or return flights or fail to meet any check in requirements for any reason. These costs will be the responsibility and expense of the winner and travel partner.
- Travel suppliers/airlines to be chosen at the discretion of Mavel Group (the Prizing Agency).
- Should the winner wish to extend their trip, permission must be sought from the Promoter who will decide in its absolute discretion. In the event the Promoter agrees for the winner to extend, all additional expenses to extend will be at the winner's own expense, including any additional cost to extend their travel insurance policy by additional days, to ensure continuity of cover for the full duration of the trip.
- In the event that an element of the prize is cancelled or postponed for any reason, the winner forfeits the specified element and no cash alternative offer will be granted in lieu of the part of the prize.
- The winner and guest/s agree that they will not sell or otherwise provide their story and/or photographs to any media or other organisation apart from the Promoter or Mavel Group.

- Skiing activities (including lift pass usage, ski/board hire, and related snow-based experiences) are considered dangerous activities that may result in injury or death and are undertaken at the winner and their companion's own risk. The winner and their companion must: (a) attend, undergo and pass any appropriate training, briefings, required medical tests and other requirements of the Promoter and Activity organisers as determined by them in their absolute discretion; (b) not have any heart condition or history thereof, or other medical conditions that would make it dangerous to participate in skiing activities; (c) not be under the influence of drugs or alcohol; (d) comply with all directions of the Promoter and Activity organisers at all times; and (e) wear all safety and other equipment required. The Promoter and Activity organisers, in their absolute discretion, reserve the right at any time to: (a) prevent the winner or their companion from participating in any ski-related activity if they reasonably believe that the winner or their companion pose a safety risk or for any other reason (acting reasonably); and/or (b) cancel or amend any ski-related element of the prize if the conditions are deemed dangerous or unsuitable. If skiing activities are varied or cancelled for any reason beyond the control of the Promoter, they may not be rescheduled and no compensation will be offered.

**Draw Prize 10 Specific Conditions:**

- Once the prize has been accepted, the winner and guest will be required to complete a further prize booking form including liability and publicity waiver within one month of the date that they successfully claimed the prize and were verified as the valid winner.
- In the event the festival is cancelled, postponed, or rescheduled for any reason outside of the Promoter's control, the prize (or affected components) will be forfeited, and no cash alternative will be provided.
- No compensation or alternative arrangements will be provided should the prize winner or guest be refused entry, removed from the venue or otherwise unable to attend due to any reason related to personal conduct, safety, or non-compliance.
- All other elements of the prize (including flights, transfers and insurance) remain valid only in conjunction with the scheduled festival dates.

**Voucher and E-Gift Card General Conditions:** Any ancillary costs associated with redeeming a voucher/e-gift card are not included. Any unused balance of a voucher/e-gift card will not be awarded as cash. Redemption of a voucher/e-gift card is subject to any terms and conditions of the issuer including those specified with the voucher/e-gift card.

**Metcash Gift Card:**

- Metcash is the issuer of the Metcash Gift Card. Metcash Gift Cards have a expiration of 3 years from the date of issue and are redeemable at "Participating Stores" only. For full Terms & Conditions visit [www.metcashgiftcards.com.au/terms-conditions](http://www.metcashgiftcards.com.au/terms-conditions).
- Participating Stores means participating IGA bannered stores, including IGA, IGA Local Grocer, Supa Valu IGA, Foodland IGA, IGA Liquor, Cellarbrations, The Bottle-O, Porters Liquor, Mitre 10, Home Hardware, Home Timber Hardware, Total Tools, True Value & Thrifty Link stores and any other stores that accept Metcash Gift Cards, as notified at [www.metcashgiftcards.com.au/store-locator/](http://www.metcashgiftcards.com.au/store-locator/).
- Any ancillary costs associated with redeeming a Metcash Gift Card are not included. Any unused balance of a Metcash Gift Card will not be awarded as cash. Redemption of a Metcash Gift Card is subject to any terms and conditions of the issuer including those specified on the Metcash Gift Card.